

ANNUAL REPORT CITY OF UKIAH POLICE DEPARTMENT

UKIAH POLICE 36

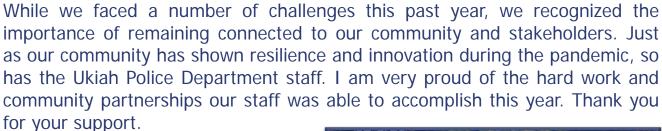
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CHIEF'S MESSAGE

I'd like to welcome you to the Ukiah Police Department's 2021 Annual Report. Our annual report serves as both a report card on how we are meeting the needs of the Ukiah community and a road map to where we need to go. I hope that you will find this report informative and useful in giving you a picture of our department's performance during the last year. This report details the work of our dispatchers, records personnel, community service officers, and officers to provide exceptional service solving complex issues in our community.

Our annual report reviews the challenges we have faced, progress we have made, and what we have in store for the future. The Ukiah Police Department is committed to providing safety, professionalism and fair and equitable Community Service to all who we serve on a daily basis.



Sincerely,

M. WINDERCH

Noble Waidelich Chief of Police



CONNECT WITH US:









ORGANIZATIONAL CHART

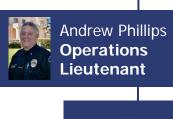




Noble Waidelich Chief of Police



Cedric Crook
Police Captain



Rick Pintane Administrative Lieutenant

Patrol Services

Community Service
Officers

Animal Control

Services



Detective Bureau

School Resource Officer

Parking Enforcement

Evidence & Property



Tracey Porter

Communications &

Records Manager

Dispatch Services
-City of Ukiah
-City of Fort Bragg

Police Records

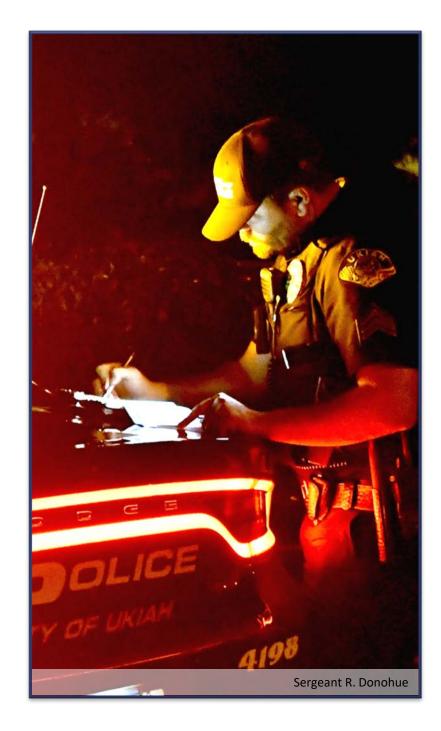
Administrative Assistant

MISSION

dispatchers, The officers. and employees of the Ukiah Police Department are committed to working in partnership with the community to promote public safety and crime prevention through education and law enforcement. As part of commitment, we have adopted three organizational values, the principles upon which we base our policing: Safety, Professionalism, and **Community Service.**

The Ukiah Police Department has some of the most respected and valued individuals in law enforcement. We are also surrounded by supportive organizations and people, community partners, civilian employees, volunteers and everyday citizens who are willing to come forward when called upon.

The men and women of the Ukiah Police Department thank you for your support. Together we make Ukiah a better community in which to live, work, and visit.





SAFETY

We value human life and strive to enable our citizens to be safer and less likely to be victimized by crime.



PROFESSIONALISM

We value dedicated highly trained personnel, with a commitment to the standards of the law enforcement profession.



COMMUNITY SERVICE

We value the privilege to provide effective, efficient and equitable service. We respect the members of our community, the importance of a combined crime prevention alliance and the opportunity to provide a united policing effort.

GOAL 1 REDUCE CRIME AND THE FEAR OF CRIME

FLOCK SAFETY AUTOMATIC LICENSE PLATE READERS



In 2021, the Ukiah Police Department administration evaluated the potential use of Flock Safety Automatic License Plate Readers (ALPR) cameras to help law enforcement investigate crime by providing direct evidence. To proactively reduce crime, the City of Ukiah purchased 14 Safety Cameras from the Flock Safety Group.

The main purpose of the technology is to assist officers in identifying suspects involved in crimes in the community. Upon installation and implementation of the Flock Safety ALPR system, alerts will be given to the Ukiah Police Department when stolen vehicles, felony vehicles, stolen plates, and vehicles known to be associated with criminal activity enters the City of Ukiah.

The Flock Safety camera system does not share data with other sources, unless specifically authorized. It does not use any facial recognition software, and it is not used for immigration enforcement or traffic enforcement. Flock Safety cameras capture the make, model, state, color, aesthetics, and license plate of any car that passes by the cameras.

SECURITY CAMERA REGISTRY PROGRAM



The Ukiah Police Department implemented a voluntary Camera Registry Program. This crime prevention effort is a way for members of the public to register their security cameras with the department. This program is strictly voluntary and does not give the department direct access to citizens cameras, however it enables the UPD to know where cameras are and provides information about their camera's capabilities. If a crime is committed in a coverage area, UPD will be able to quickly engage with camera owners to seek footage that could be helpful in solving a case. As part of the registration form, the owner will include their contact information, the retention time frame of their cameras, and snapshots of what areas their cameras cover.

The goal of the camera registry program is to deter crime and promote public safety through collaboration between the Ukiah Police Department and the community it serves. Video surveillance is one of the best methods for apprehending criminals and convicting suspects.

To learn more about our Security Camera Registration Program, visit our website: www.ukiahpolice.com.

GOAL 2 IMPROVE THE QUALITY OF LIFE IN OUR NEIGHBORHOODS

CITY OF UKIAH GRAFFITI ABATEMENT PROGRAM









In an effort to aid with the abatement of graffiti within the City limits, City Hall and Police Department staff dedicated a significant amount of time and effort to initiate a pilot program to reimburse property owners who promptly clean up graffiti.

A property owner can be eligible for reimbursement upon completion of the following steps:

- File a Police Report
- Abate/Clean Up the Graffiti

After these two steps occur, the property owner can then complete a City of Ukiah Business and Residential Application for Graffiti Abatement form to be compensated for their costs. Once the form has been submitted, the UPD Records Division will verify that a police report was taken and then forward the information to the City Manager's Office. The City Manager's Office will contact the property owner and complete the reimbursement.

The Graffiti Abatement Form must be submitted to the Ukiah Police Department within 30 days from the date of the police report and is available online at www.ukiahpolice.com/resources/graffiti-abatement-paint-supplies-reimbursement/.

FOCUSED ENFORCEMENT



To continue the goal of improving the quality of life in City of Ukiah neighborhoods, the Ukiah Police Department increased planned enforcement of specific issues brought forward by the community.

Topics for these enforcements came from meetings with neighborhoods, concerned citizens, and crime patterns.

These planned enforcement operations included issues related to traffic violations, graffiti, and other Ukiah City Code ordinances, such as unlawful shopping cart possession and camping violations.

The Ukiah Police Department also actively worked with other community and county partners on the development of a Homeless Encampment Coordination Protocol which is expected to be finalized in early 2022. The purpose of this protocol is to efficiently and equitably illustrate how homeless encampments within the City and County should be disbanded and what resources should be provided for persons experiencing homelessness.

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GOAL 3 ENHANCE COMMUNITY AND POLICE PARTNERSHIPS

MOBILE CRISIS RESPONSE TEAM PILOT PROGRAM



The Mendocino County Behavioral Health and Recovery Services Department worked together with the Mendocino County Sheriff's Office and the Ukiah Police Department to develop a mobile crisis response team. The purpose for developing this critically needed partnership is to have trained mental health professionals respond to crisis calls with law enforcement personnel. These trained specialists provide crisis support to citizens, provide outreach and engagement during mental health emergency responses, and are able to transport those experiencing a mental health emergency to the closest medical facility.

As of December 2021, two Mental Health Rehabilitation Specialists have been hired, trained, and are responding to in-progress mental health emergencies with Ukiah Police Officers seven days a week.

The Mendocino County Mental Health Oversight Committee is continuing to recruit an additional Rehabilitation Specialist to add to the service areas available within the County.

MUTUAL AID - DIXIE FIRE





The Dixie Fire was a large wildfire in Butte, Plumas, Lassen, Shasta, and Tehama Counties. The fire began on July 13, 2021 and burned approximately 963,309 acres before being 100% contained on October 25, 2021.

Mutual aid is an agreement among emergency responders to lend assistance across jurisdictional boundaries. Due to the rapid spread of the wildfire, local resources were quickly exhausted, and a request for mutual aid was activated to provide emergency services for the Dixie Fire.

The Ukiah Police Department was able to answer the request for help on two separate occasions and provide a total of 10 days of assistance.

COMMUNITY INVOLVEMENT





The Mendocino County Youth Project is a community resource whose goal is to seek solutions for youth who are having difficulties at school, in the community, or in their homes. Lieutenant Rick Pintane is currently serving as a Board Member for the Youth Project along with various representatives from school districts within the county to continue assisting youth in the community.

The Ford Street Project provides alcohol and drug residential treatment, emergency, transitional, and permanent housing, and a community food bank for the Mendocino County community. Chief Noble Waidelich has served on the Board of Directors as Treasurer since 2018.

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GOAL 4: DEVELOP PERSONNEL

PARTNERSHIP WITH REDWOOD COAST REGIONAL CENTER

The Redwood Coast Regional Center is a community resource that provides intake, assessment, diagnosis, and community-based services for over 10,000 children and adults with developmental disabilities. In 2021, the Ukiah Police Department partnered with the Redwood Coast Regional Center to facilitate a series of one-day seminars for First Responders that focuses on Autism, Neurocognitive Disorders and Neurodevelopmental Disorders.

The purpose of facilitating this training is to further the understanding, identification and best practices for first responders to implement while responding to an emergency event. The 8-hour seminar, presented by Board Certified Behavior Analysts and Clinicians, will also present communication devices commonly used for non-verbal individuals and demonstrate how to practice these techniques in the field during critical incidents and day-to-day operations.





RESPONSE TO THE NON-CRIMINAL BARRICADE DEPARTMENT WIDE TRAINING



In an effort to present a course that teaches law enforcement officers the best way to respond to mentally ill persons who are armed, barricaded, and in crisis, the Savage Training Group developed a course titled "Response to the Non-Criminal Barricade: Disengagement & Special Relationships" in a 5-hour online format.

Every member from the Ukiah Police Department patrol team was registered for this course. Officers were presented material to assist them with further understanding of modern disengagement and re-engagement tactics, specific ways to avoid liability, and a collection of the best non-criminal barricade policies from police agencies all around the country.

The online environment was beneficial for the department, since it allowed officers to complete this course at their own pace and also exceed the state-mandated training requirements despite the on-going COVID-19 restrictions that halted in-person learning opportunities.

GOAL 4: DEVELOP PERSONNEL

TRAINING STATISTICS

Every peace officer, public safety dispatcher, and law enforcement supervisor is mandated by the Commission on Peace Officer Standards and Training (POST) to complete 24 or more hours of training every two-year training cycle.

The Ukiah Police Department prides themselves in exceeding the state-mandated training requirements. During the 2021 calendar year, UPD personnel attended **2,358 hours** of training. **160 hours** were dedicated to reviewing de-escalation and use of force material and **516 hours** were dedicated to attending skills to refresh perishable skills.

In 2021, the Perishable Skills Program was expanded to include Use of Force as a fifth course category. Each peace officer is required to meet the following minimum training criteria:

- Tactical Firearms (4 hour minimum)
- Driver Training/Awareness (4 hour minimum)
- Arrest & Control (4 hour minimum)
- Strategic Communications (2 hour minimum)
- Use of Force (4 hours)

Perishable Skills (516 hours) De-Escalation/ Use of Force (160 hours) Other Continuing Professional Training (1,682 hours)

HIRING AND RECRUITING

UKIAH POLICE
DEPARTMENT
NOW HIRING ACADEMY
GRADUATES

EXPEDITED HIRING PROCESS
To apply,
visit: www.ukidahpolice.com
emil: rpintane@cityofukidh.com
call: (707)463-6245

Our Values

Our Value Auround

Our Values

For several years, police departments across the nation have struggled to recruit, hire and retain officers to meet staffing levels. To address these challenges, the Ukiah Police Department has increased incentives for new hires such as:

- \$20,000 bonus for lateral police officers
- \$10,000 bonus for Academy graduate recruits
- \$8,000 relocation benefit for out of the area applicants
- Vacation & sick bank hours for lateral applicants.

In 2021, the Ukiah Police Department was able to hire five Police Officers, one Dispatcher, and one Records Clerk.

Recruiting continues to be a top priority for the Ukiah Police Department. The Department is still actively recruiting for diverse and community-oriented candidates to serve the City in a professional manner. To learn more about the Ukiah Police Department's compensation and exciting career opportunities,

visit: www.ukiahpolice.com/careers/.

GOAL 5 CONTINUED ACCOUNTABILITY

NATIONAL INCIDENT **BASED REPORTING SYSTEM** (NIBRS)





Effective January 1, 2021, the FBI updated the nationwide crime reporting requirements to improve the overall quality of crime data collected by law enforcement. The previous system, Uniform Crime Reporting (UCR), collected crime statistics for eight crimes: Murder & Non-negligent Manslaughter, Forcible Rape, Robbery, Aggravated Assault, Burglary, Larceny/Theft, Motor Vehicle Theft, and Arson.

The new standard, National Incident Based Reporting System (NIBRS) was designed to collect a greater volume of crime data which includes a broader list of criminal offenses. circumstances and context for crimes, whether the incident cleared was bv investigators.

To comply with the new reporting standards, the Ukiah Police Department upgraded its Records Management System from a desktop application to a web-based platform. This upgrade not only assists the Records Division in complying with NIBRS standards, but also replaces paper and spreadsheets with a clean, plug-and-play records management system that features custom fields, forms, modules, dashboards and a built-in report generator. This also saves Police Officers a significant amount of time with report writing to allow them more time in the community.

RACIAL AND IDENTITY PROFILING ACT (RIPA)



The Racial and Identity Profiling Act (RIPA) was formed as part of AB 953. The RIPA Board is a diverse group of members that represent the public, law enforcement and educators. At the direction of the Legislature, their mission is to eliminate racial and identity profiling, and improve diversity and racial and identity sensitivity in law enforcement. The Act requires California's Law Enforcement Agencies to collect information on all "stops" – as defined as any detention or search (including consensual searches) - and report this information to the California Department of Justice.

For each "stop", police officers are required to report the following:

- Law Enforcement Agency's **Identifier Number**
- Date, Time and Duration of the
- Location of the Stop
- Reason for the Stop
- Perception of the Person's Race or Ethnicity
- Perception of the Person's Gender •
- Perception if the Person Stopped is
- Perception of the Person's Age

- Perception of the Person's English **Fluency**
- Perception if the Person is Disabled
- Articulate if Stop was Made in Response to a Call for Service Actions Taken by the Officer During the Stop
- Officer's Identification (Badge) Number
- Officer's Years of Experience
- Officer's Rank/Assignment

In preparation for this requirement, the Ukiah Police Department secured the use of Veritone Services, an intelligent stop data collection and reporting application designed to assist officers in reporting this data in a quick and efficient manner. The Veritone platform works with tablets, MDTs, laptops, and desktop computers to further give officers the flexibility to report the required statistics in a timely manner.

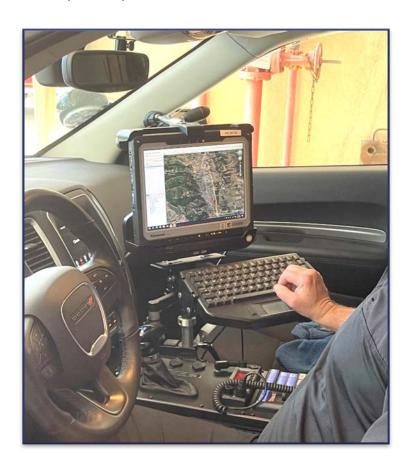
GOAL 5 CONTINUED ACCOUNTABILITY

MOBILE DATA TERMINAL (MDT) UPGRADE

The entire patrol fleet was also equipped with 13 new mobile data terminals, commonly referred to as MDTs. The need to replace the outdated terminals was critical, since the limited memory along with dated software was slow and incompatible with the numerous applications an Officer uses on a day-to-day basis.

The upgraded Panasonic MDT devices allow officers to access applications in the field such as:

- The Mendocino County Sheriff's Office warrant and booking systems to access booking photos and arrest warrant information
- Veritone RIPA mobile app for convenient and immediate state-mandated reporting
- California Department of Justice Cal Photo software to access California DMV information
- Mobile Computer Aided Dispatch to get live updates on calls for service as they are entered by Dispatch
- Central Square's Report Management System to access police report information needed in the field for time sensitive follow up investigations
- Google Earth for fire evacuation zone maps and jurisdictional boundary mapping.



AXON FLEET IN-CAR CAMERAS

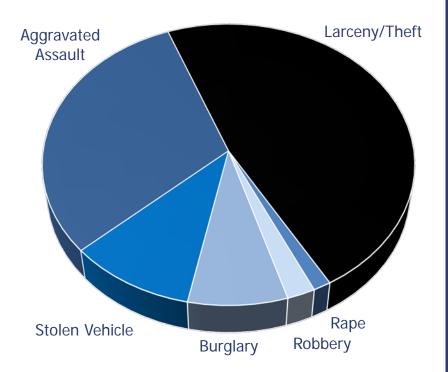


2021 also saw the purchase of seven new in-car cameras to upgrade the entire patrol fleet. The Axon Fleet 2° in-car cameras integrate with Officer's Axon body cameras and tasers. This enables all footage to upload wirelessly using state-of-the-art, cloud-connected software on to the evidence.com database to make all video data accessible under one platform.

Axon Signal technology enable all Axon products to automatically activate when an officer activates their vehicle's light bar and/or Taser.

CRIME STATISTICS

UCR PART 1 CRIMES



Larceny/Theft	403
Aggravated Assault	262
Stolen Vehicle	86
Burglary	67
Robbery	19
Rape	12

PRIORITY 1

PRIORITY 2

PRIORITY 3



483

Misdemeanors

475

Felonies

132

DUIs

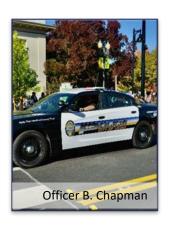


2021 ARRESTS₁₃

OPERATIONS DIVISION

PATROL







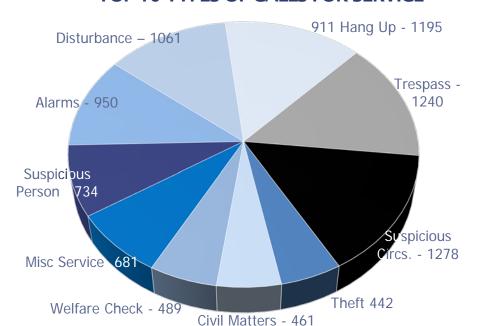


The Operations Division is the most visible division within the Ukiah Police Department, with Patrol typically being the first point of contact between law enforcement and the community. The Patrol Division is divided into shifts that provide coverage to the entire City of Ukiah 24 hours per day, 365 days per year. The Patrol Division works 12 hour shifts and is the backbone of the Ukiah Police Department. A typical shift will comprise of a patrol Sergeant and include two to three officers.

The Patrol Division is responsible for providing law enforcement and crime prevention services to Ukiah's residents and visitors, which is accomplished by providing uniformed police response to emergency and non-emergency calls for service. These law enforcement services include but are not limited to serving criminal warrants, making arrests, issuing citations, taking reports, conducting criminal investigations, providing extra security and traffic control patrol for special events, vacation home checks, extra patrol requests, traffic enforcement and collision reports, and assisting other law enforcement agencies when needed.

In 2021, 24,355 total calls for service were generated for patrol officers to assist the community. Of those 24,355 total calls, the top 10 types of calls for service, along with traffic collision statistics are illustrated below:

TOP 10 TYPES OF CALLS FOR SERVICE



TRAFFIC COLLISION STATISTICS

Type of Collision	2021	2020	2019
Injury	21	15	22
Property Damage	372	353	466
Fatal	1	1	0

OPERATIONS DIVISION

COMMUNITY SERVICE OFFICERS

The Patrol Division's Community Service Officers (CSOs) handle numerous calls for service each day, which diverts workload from patrol officers by increasing their availability for priority calls for service. CSOs are typically responsible for handling non-hazardous situations such as traffic collisions, lost and found property, abandoned vehicle complaints, animal control enforcement, theft-related calls when a suspect is unknown, and a variety of other service requests.

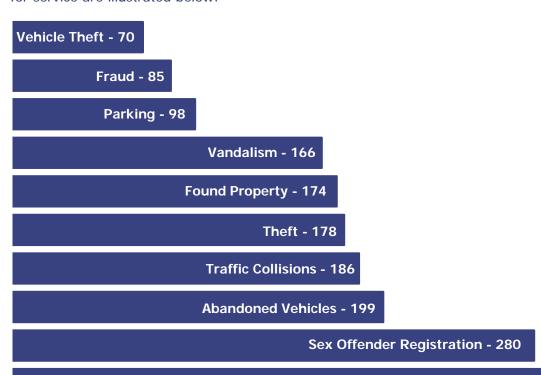






The Department's CSOs also assists the Detective Bureau by facilitating mandated registration of individuals convicted of sex and arson crimes.

In 2021, CSOs handled 2,498 calls for service and wrote 442 reports. Of those 2,498 calls, the top 10 types of calls for service are illustrated below:



Animal Complaints - 396

ADMINISTRATIVE DIVISION

DETECTIVE BUREAU

The Detective Bureau is responsible for conducting initial and follow up investigations on complex crimes that fall outside the scope of normal patrol duties. Those crimes include:

Arson, Assault with a Deadly Weapon, Burglary, Homicide, Child Abuse, Elder Abuse, Embezzlement, Robbery, Missing Persons, Sex Crimes, and Sex Offender Registration Monitoring.



The Detective Bureau prepares and submits cases to be reviewed and prosecuted by the District Attorney's Office, works closely with neighboring law enforcement and social service agencies, provides testimony and presents evidence in court, and assists the D.A.'s office in prosecuting those that victimize our community.

CASE STATISTICS AT A GLANCE

2,420

Total Police Reports Processed in 2021

992

Reports Submitted to the District Attorney's Office for Prosecution

494

Cases Prosecuted

379 **Pending Disposition**

Cases Rejected

Pending 379 -38%

> Rejected 119 -12%

Prosecuted

494 - 50%

16

ADMINISTRATIVE DIVISION

PARKING ENFORCEMENT



The Community Services Officer assigned to Parking Enforcement unit is responsible for ensuring drivers comply with local parking regulations and ordinances, especially in the downtown Ukiah area. In 2021, the Parking Enforcement vehicle was equipped with a pair of License Plate Reader (LPR) mounts that use satellite technology to aid in identifying parking violations as opposed to chalking tires.

PROPERTY AND EVIDENCE



Thousands of pieces of property pass through the Ukiah Police Department each year. The Community Services Officer assigned to the Property and Evidence unit ensures these items are properly catalogued and maintained as either evidence, safekeeping, or found property. Evidence is held until needed for court. Illegal property, such as narcotics, paraphernalia and weapons, are destroyed.

SCHOOL RESOURCE OFFICER









In partnership with the Ukiah Unified School District, the Ukiah Police Department assigns one School Resource Officer (SRO) to oversee attendance for six elementary schools, two middle schools, and two high schools within the district.

The SRO maintains a close partnership with school administrators in order to provide for a safe school environment. The SRO is visible within the school community, often attends and participates in school functions, as well as providing safety by being present during school searches, which may involve weapons or controlled dangerous substances.

In addition to his day-to-day duties, our SRO provides Gang Resistance Education And Training (G.R.E.A.T.). This violence prevention program is designed to be taught by trained law enforcement officers. In this program, children learn important skills to help them avoid participating in bullying, violence, and gangs.

COMMUNICATIONS & RECORDS

The Communications Center is the initial contact point for public safety services for the City of Ukiah and the City of Fort Bragg.

The center consists of a team of eight fulltime Dispatchers, with two dispatchers assigned to a 12-hour shift seven days a week.

Dispatchers quickly assess incoming calls and dispatch the appropriate units through the police radios. The dispatchers type the caller's information into the Computer Aided Dispatch System and use several different computer software applications simultaneously.



EMERGENCY COMMUNICATIONS

Call Volume At a Glance

78,534

16,188

62,346

Total Phone Calls in 2021

Emergency 9-1-1 Calls

Non-Emergency Calls

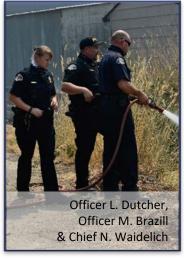
The Records Division processes and files all the paperwork necessary for the courts, district attorney's office, and in-house detectives.

Our dedicated clerical staff also answer calls from the public on our business lines and assist citizens who walk into our front lobby during business hours.

They additionally handle a variety of tasks ranging from receiving subpoenas, sending monthly statistical crime reports to the State of California, processing taxi permits, conducting Livescan fingerprinting services, processing Public Records Acts requests, among several other administrative functions.

























CITY OF UKIAH POLICE DEPARTMENT

MAILING ADDRESS:

300 SEMINARY AVE UKIAH, CA 95482

24-HOUR
NON-EMERGENCY
OUTPERSON
OF THE PROPERTY OF THE PROPERT

(707) 463-6262

RECORDS OFFICE:

(707) 463-6241

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PETER ARMSTRONG PHOTOGRAPHY

2021 ANNUAL REPORT CREATED IN-HOUSE BY THE CITY OF UKIAH POLICE DEPARTMENT STAFF